



ADDENDUM NO. 9
UNIFIED COMMUNICATIONS as a SERVICE (UCaaS) SOLUTION
GVB IFB 2023-001

FEBRUARY 27, 2023

TO PROVIDE AN AMENDED BID SCHEDULE AND TO EXTEND THE SUBMISSION DEADLINE

THIS ADDENDUM SHALL FORM A PART OF THE CONTRACT DOCUMENTS.

FAILURE BY ANY BIDDER TO ACKNOWLEDGE RECEIPT OF THIS ADDENDUM IN THIS BID SHALL BE GROUNDS FOR DISQUALIFICATION.

PLEASE ENSURE THAT ALL ADDENDA ARE SIGNED AND INCLUDED IN YOUR FINAL BID SUBMISSION.

GVB hereby issues Addendum No. 9 to provide an amended bid schedule, which deletes ambiguous line-item references to long distance charges and additional line information.

Please use this attached AMENDED BID SCHEDULE dated February 27, 2023 to submit your bid.

To allow adequate time for potential bidders to review and make any necessary changes to their submission, the deadline for GVB IFB 2023-001 has been changed to read:

From: 3:00 p.m. - Tuesday, February 28, 2023

To: **3:00 p.m. - Friday, March 3, 2023**


CARL T. C. GUTIERREZ
President and CEO

Please sign and include in the bid submission as proof of acceptance of Amendment No. 9.

Acknowledged by:

Printed Name

Company Name

Signature

Date

SECTION XI AMENDED BID SCHEDULE

UNIFIED COMMUNICATIONS AS A SERVICE (UCAAS)

REFER TO SECTION IV SCOPE OF WORK, #4 REQUIRED SPECIFICATIONS FOR DETAILS ON HARDWARE, SERVICES AND SUPPORT.

SCOPE OF WORK, SERVICES, SUPPORT	DESCRIPTION	QTY	MONTHLY COST (per unit, each)	TOTAL ANNUAL
HARDWARE	50-Port Gigabit full-PoE smart switches	<u>2</u>	\$ _____	\$ _____
	a) Quantity two (2) 50-Port Gigabit full-PoE smart switches –to be deployed at the MDF and IDF			
	Necessary equipment for VoIP connectivity, i.e., media converter for fiber, router/switch, power protection, uninterruptable power supply. Rack-mount space is available.			
	(please list items here and price accordingly)			
	_____	—	\$ _____	\$ _____
	_____	—	\$ _____	\$ _____
	_____	—	\$ _____	\$ _____
Implementation	Installation, Configuration, Testing, Certification	<u>1</u>	(one-time fee) \$ _____	(one-time fee) \$ _____
Support & Maintenance	Service, Maintenance, Support	<u>12</u>	Monthly \$ _____	Annual \$ _____

UCaaS Managed	UCaaS Hosted/Managed Solution a) Built-in UC capabilities (i.e., voice, video, fax, instant messaging, conference calls, voicemail). b) Minimum Specifications: i. Embedded VoIP ii. Embedded Voice Mail iii. Embedded ACD (Automatic Call Distribution) iv. Embedded SIP v. Embedded Audio Conference vi. Fax-enabled vii. Mobile extension viii. ACD call statistics ix. Simplified directory search and dial x. Custom MOH (Music on Hold) support xi. VM to e-mail forwarding xii. Centralized voice mail xiii. Web administration xiv. Web user portal c) Dedicated internet connection for UCaaS Solution (fiber, 10Mbps)	<u>1</u>	<i>Monthly</i> \$_____	<i>Annual</i> \$_____
Implementation	Configuration, Integration, Testing, Certification	<u>1</u>	(one-time fee) \$_____	(one-time fee) \$_____
Support & Maintenance	Service, Maintenance, Support	<u>12</u>	<i>Monthly</i> \$_____	<i>Annual</i> \$_____

OFFICE Terminals/Desktop Units	OFFICE Terminals		Monthly Cost (per unit, each)	Total Annual
	<p><i>Each handset (terminal) must have the following minimum functions:</i></p> <ul style="list-style-type: none"> a) PoE (802.3af) b) LLDP-MED/802.1z security support c) UC Enabled d) Pass-through Ethernet Port (IEEE e) 802.3/1 Gigabit) e) Web Management f) Echo Cancellation, VAD, CNG, Hearing-aid compatible g) SIP Enabled h) AC power supply adapter i) Message Waiting Indicator j) Volume control k) Multiple line support l) Speaker m) Hold n) Call Forwarding o) Mute p) Conference Call q) Desk or wall-mountable r) Caller ID s) Wired and/or wireless head-set compatibility t) Paging/Intercom 	40	\$ _____	\$ _____

MANAGER/SUPERVISOR Terminals/Desktop Units	MANAGER/SUPERVISOR Terminals		Monthly Cost (per unit, each)	Total Annual
	a) Full touchscreen interface b) Video Conference integration c) Bluetooth integration d) Gigabit support e) HD Voice <u>Each handset (terminal) must have the following minimum functions:</u> a) PoE (802.3af) b) LLDP-MED/802.1z security support c) UC Enabled d) Pass-through Ethernet Port (IEEE e) 802.3/1 Gigabit) e) Web Management f) Echo Cancellation, VAD, CNG, Hearing-aid compatible g) SIP Enabled h) AC power supply adapter i) Message Waiting Indicator j) Volume control k) Multiple line support l) Speaker m) Hold n) Call Forwarding o) Mute p) Conference Call q) Desk or wall-mountable r) Caller ID s) Wired and/or wireless head-set compatibility t) Paging/Intercom	<u>6</u>	\$ _____	\$ _____

CONFERENCE Terminals/Tabletop Units	CONFERENCE TERMINALS		<i>Monthly Cost (per unit, each)</i>	<i>Total Annual</i>
	a) Full touchscreen interface b) Video Conference Integration c) Bluetooth Integration d) Gigabit Support e) HD Voice <u>Each handset (terminal) must have the following minimum functions:</u> a) PoE (802.3af) b) LLDP-MED/802.1z security support c) UC Enabled d) Pass-through Ethernet Port (IEEE e) 802.3/1 Gigabit e) Web Management f) Echo Cancellation, AD, CNG, Hearing-Aid Compatible g) SIP Enabled h) AC Power Supply Adapter i) Message Waiting Indicator j) Volume Control k) Multiple Line Support l) Speaker m) Hold n) Call Forwarding o) Mute p) Conference Call q) Desk or Wall-Mountable r) Called ID s) Wired and/or wireless head-set compatibility t) Paging/Intercom	3	\$_____	\$_____

Reception Terminal	Reception terminal		Monthly Cost (per unit, each)	Total Annual
	<p>a) 40 LCD programmable keys b) Additional Extension button pad (to provide direct dial to a minimum of 50 extension numbers) c) Integrated Presence d) Gigabit support e) HD Voice f) Electronic Hook Switch Capable (Bluetooth or DECT) g) Bluetooth</p> <p><i>Each handset (terminal) must have the following minimum functions:</i></p> <p>a) PoE (802.3af) b) LLDP-MED/802.1z security support c) UC Enabled d) Pass-through Ethernet Port (IEEE e) 802.3/1 Gigabit) e) Web Management f) Echo Cancellation, VAD, CNG, Hearing-aid compatible g) SIP Enabled h) AC power supply adapter i) Message Waiting Indicator j) Volume control k) Multiple line support l) Speaker m) Hold n) Call Forwarding o) Mute p) Conference Call q) Desk or wall-mountable r) Caller ID s) Wired and/or wireless head-set compatibility t) Paging/Intercom</p>	<u>1</u>	\$ _____	\$ _____

MOBILE DECT 6.0 Terminals/Units	MOBILE DECT 6.0 Terminals a) Bluetooth connectivity for headset b) Speakerphone function <u>Each unit must have the following minimum functions:</u> a) PoE (802.3af) b) LLDP-MED/802.1z security support c) UC Enabled d) Pass-through Ethernet Port (IEEE e) 802.3/1 Gigabit) e) Web Management f) Echo Cancellation, VAD, CNG, Hearing-aid compatible g) SIP Enabled h) AC power supply adapter i) Message Waiting Indicator j) Volume control k) Multiple line support l) Speaker m) Hold n) Call Forwarding o) Mute p) Conference Call q) Desk or wall-mountable r) Caller ID s) Wired and/or wireless head-set compatibility t) Paging/Intercom	<u>6</u>	<i>Monthly Cost</i> (per unit, each) \$ _____	<i>Total Annual</i> \$ _____
Terminals/Desktop Units Implementation	Individual Terminals/Desktop Units (total quantity 56 units) Installation, Configuration, Integration, Testing, Certification	<u>1</u>	(one-time fee) \$ _____	(one-time fee) \$ _____
Support & Maintenance	Terminals (total quantity 56 units) Service, Maintenance, Support	<u>12</u>	<i>Monthly</i> \$ _____	<i>Annual</i> \$ _____

Other Services - <i>One Time Charge:</i> TRAINING	On-Site Training for Key GVB Personnel	<u>1</u>		\$_____
<i>Hourly Rate for other Professional Services</i>				
Other Services - <i>Hourly Rate:</i> Technical Assistance	Hourly Rate: Technical Assistance		<i>Hourly</i> \$_____	
Other Services - <i>Hourly Rate:</i> Professional Consulting	Hourly Rate: Professional Consulting		<i>Hourly</i> \$_____	
Other Services - <i>Hourly Rate:</i> Help-Desk Services/Support	Hourly Rate: Help-Desk Services/Support		<i>Hourly</i> \$_____	

Please include Rate Card of Hourly Rates for all professional services offered.

BID SCHEDULE (CONTINUED)

COMMUNICATIONS (LANDLINE)

ITEM	QTY	MONTHLY COST (per unit, each)	TOTAL ANNUAL COST
Standard Telephone Line a) 671-646-5278 Main b) 671-646-5279 Main2 c) 671-300-7797 Alarm Dispatch Notification d) Qty. 46 DID (<i>extensions: Office + Manager Terminals</i>) (<i>includes E911, SLC, USF fees, surcharges, other</i>)	49	\$ _____	\$ _____
Dedicated Fax Line (Domestic) e) 671-646-3917 f) 671-646-8861	2	\$ _____	\$ _____

BID SCHEDULE (CONTINUED)
TOTAL BID COST

ITEM	TOTAL
HARDWARE IMPLEMENTATION & TRAINING TOTAL BID:	\$ _____
UCaaS HOSTED/MANAGED SOLUTION (ANNUAL COST) TOTAL BID:	\$ _____
SUPPORT AND MAINTENANCE (ANNUAL COST) TOTAL BID:	\$ _____
COMMUNICATION LANDLINES (ANNUAL COST) TOTAL BID:	\$ _____
BID SCHEDULE: ANNUAL COST TOTAL BID	\$ _____